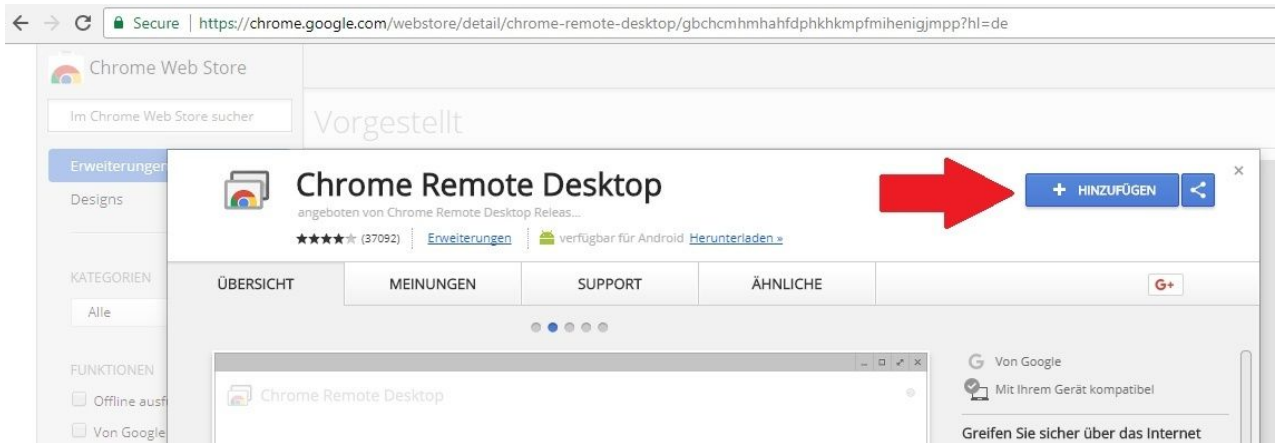


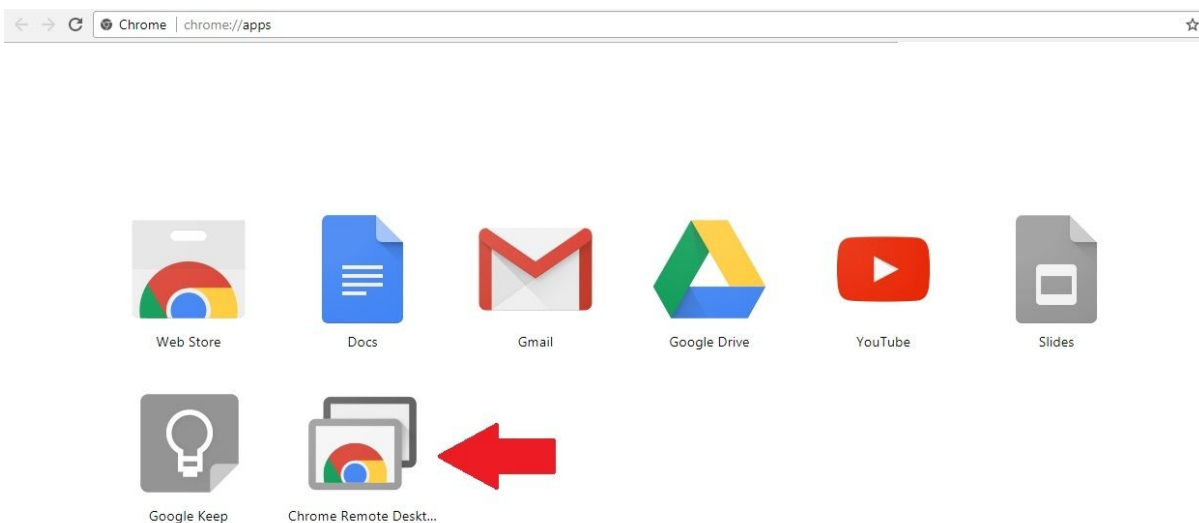
Chrome Remote Desktop

With this manual you can provide us simple and very fast a remote access to your computer.

- Install the extension CHROME REMOTE DESKTOP in the Chrome browser using the ADD button.



- After the extension is installed in Chrome, you can start Chrome Remote Desktop via the icon in the application area (chrome://apps).



- If you are not logged in to the Chrome browser, you will be prompted to sign in to Google. Enter here our customer account, which we have prepared especially for this purpose (account and password you can get from us by phone!).



Sign in

to continue to [Chrome Remote Desktop](#)

Email or phone

Customer@Gmail.com

[Forgot email?](#)

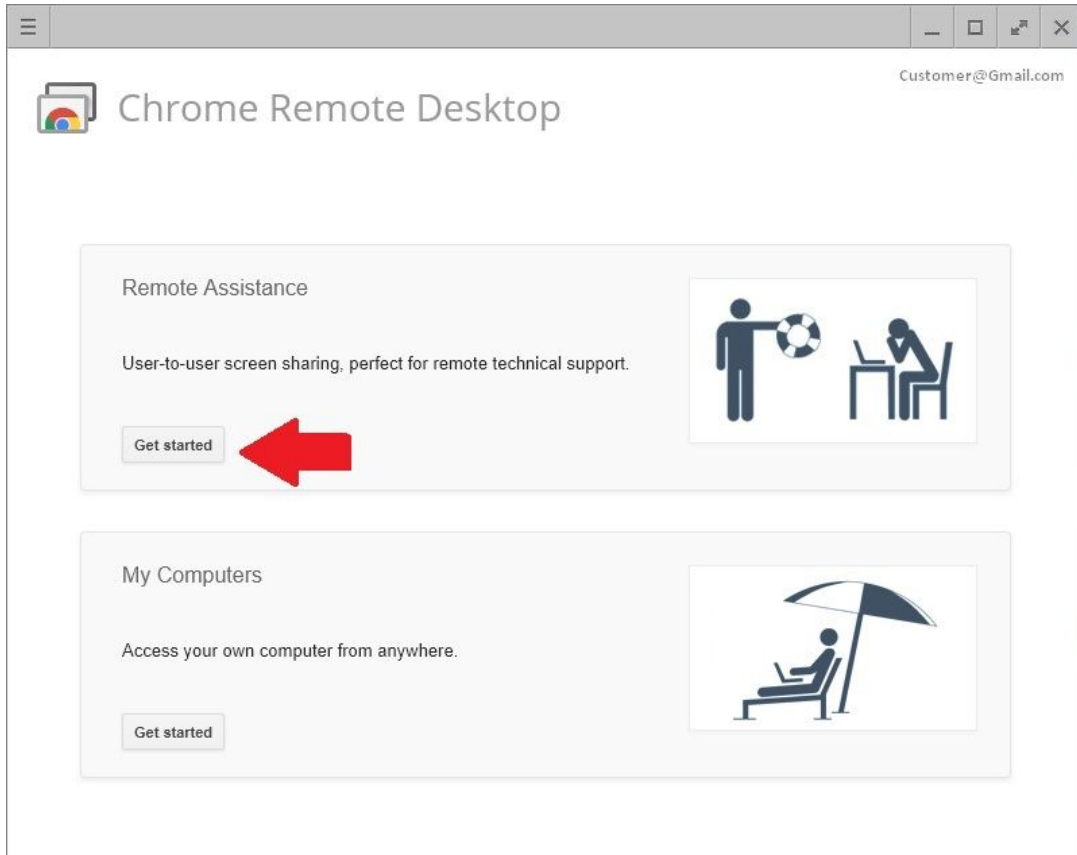
[More options](#)

NEXT

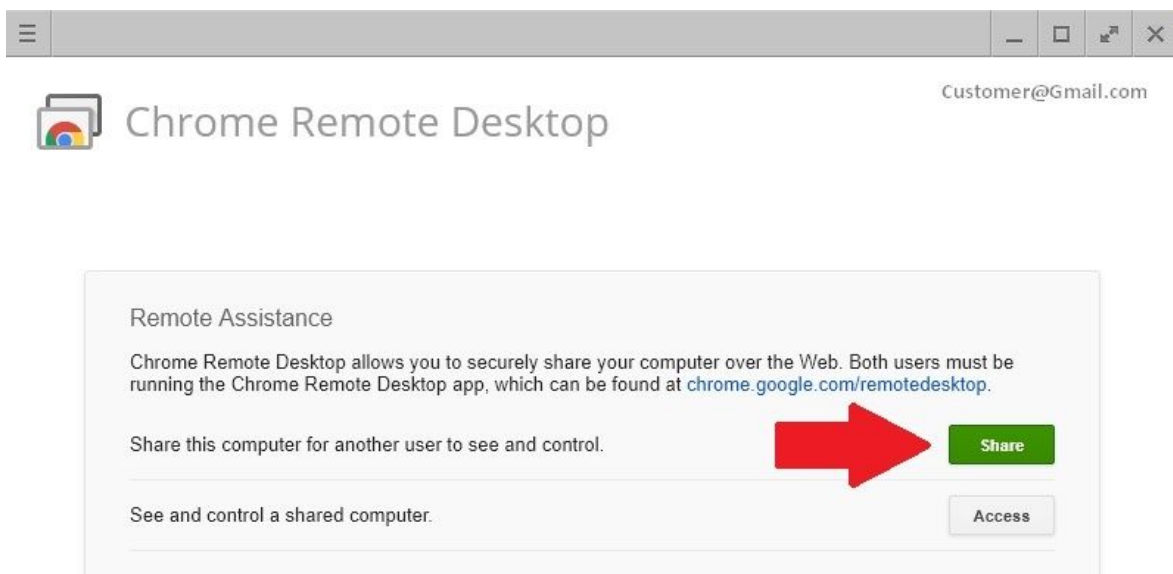
- You must then agree to the access permission.

The screenshot shows a Google sign-in dialog box. At the top is the Google logo. Below it, it says "Hi Customer" and "Customer@Gmail.com". The main heading is "Chrome Remote Desktop wants to". There are two permission items: "View your Chrome Remote Desktop computers" and "View and send chat messages", each with an information icon. Below these is the question "Allow Chrome Remote Desktop to do this?" followed by a paragraph of text explaining that clicking "Allow" grants access to information and that it can be removed in "My Account". At the bottom, there are "CANCEL" and "ALLOW" buttons. A red arrow points to the "ALLOW" button. At the very bottom of the dialog, there is a language selector "English (United States)", and links for "Help", "Privacy", and "Terms".

- Now the Chrome Remote Desktop is installed on your computer. You have two remote access options. For our support we will use the first option REMOTE ASSISTANCE. To do this, press the GET STARTED button.



- Then click the SHARE button



- Immediately afterwards you will receive an access code on your screen. You can inform us by telephone and then we can connect to your computer remotely.

To begin sharing your desktop, give the access code below to the person who will be assisting you.

7471 3051 

Once they enter the code, you will be prompted to accept the connection and begin the sharing session.

 waiting for connection...

Cancel